



## Job Description

**Location:** San Francisco Region - San Mateo, CA

**Job title:** Construction Technician

**Reports To:** Construction Supervisor

**Type of Position:** Full – time  
non-exempt

**Salary:**  
DOE

**Posting Period:**  
Until Filled

**Purpose of Position:**

Provide outstanding support in contributing to Astound’s success in making customers happy. Verify serviceability of addresses and complete cost estimates for residential multi-dwelling units, commercial, and enterprise builds. Oversee and or perform construction work as needed to facilitate customer connections. Work with local utilities, developers & contractors on new construction projects and perform inspections on various other ongoing projects within the Astound service area. Perform plant protection functions related to the Astound underground facilities within the Astound service area.

**Responsibilities:**

- Conduct residential multi-dwelling unit, commercial and enterprise site surveys and generate cost estimates.
- Interact with customers, property managers, building engineers, City and governmental entity representatives as needed to complete costing and facilitate implementation of projects.
- Oversee and or perform construction work including coaxial, fiber placement, splicing, MDU/commercial/enterprise work including the placement of molding and drop cable, and underground work including service tie-ins.
- Monitor ongoing Astound Broadband construction projects including relocations, new developments, MDUs, commercial and residential projects.
- Perform plant protection functions related to the Astound underground facilities. Plant protection includes identifying and locating underground facilities utilizing notifications generated by USA North one call service, and monitoring construction on or near Astound Broadband underground

**Qualifications:**

- High school diploma or general education degree (GED) with basic knowledge and aptitude in electronics; previous experience utilizing mechanical and/or technical capacity preferred.

- Minimum of 5 years experience in telecommunications or related field. Ability to read and comprehend RF/fiber design and underground infrastructure drawings.
- Experience estimating and project management preferred.
- Excellent communication skills necessary to interact with customers, property managers, building engineers, City and governmental entity representatives.
- Experience with and ability to establish traffic control setups for various lane configuration scenarios as necessary to complete job responsibilities. Familiarity with and experience using utility locating devices.
- Hands on experience related to various construction functions including cable and molding placement, splicing, conduit placement asphalt, concrete and grass restoration.
- Ability to read, write and comprehend simple instructions. Ability to effectively present information in one-on-one and small group situations to customers, and other employees of the organization.
- Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals.
- Ability to apply common sense understanding to carry out detailed written or oral instructions.
- Valid driver's license and satisfactory driving record as determined by the Company.
- Must be committed to providing exceptional customer service (both external and internal) at all times.
- While performing the duties of this job, the employee must be able to perform duties at heights of up to 40'. The employee must frequently lift and/or move up to 70 pounds. Able to work within the specifications, limitations and confines of a ladder.
- While performing the duties of this job, the employee is regularly exposed to outside weather conditions, risk of electrical shock, and vibration. The employee is occasionally exposed to high, precarious places. The noise level in the work environment is usually moderate. Ability to work within limited confines, such as crawl spaces.

**Diverse Workforce / EEO:**

WaveDivision Holdings (WDH) recognizes and strongly supports the benefits of a diverse workforce, and strives to provide a culture that recognizes the unique contributions of each of our employees. WDH requires a drug test, background check, employment, and education verification as conditions of employment. WDH is an equal opportunity employer and will consider all qualified candidates regardless of race, color, religion, national origin, gender, age, marital status, veteran status, and the presence of a non-job related handicap or disability, or any other legally protected status.

**To Apply:**

Candidates may submit a cover letter and resume to [hrmgr@wavebroadband.com](mailto:hrmgr@wavebroadband.com)